



**You can't manage
what you don't measure**



With the increased cost and complexity of maintenance management, you need to know where your maintenance dollars are going and why. CMMS/EAM software allows you to track, measure, and manage. You can then use that actionable data to make strategic decisions.

FEATURES

Proteus MMX puts you in charge with enhanced customization options and features

- Real time dashboard with operations and analytics
- Preventive maintenance work orders scheduled by date, day of week, or usage
- Equipment tracking with cost history, warranty, vendor, technical documentation, etc.
- Inventory tracking with vendors, costs, reorder quantities and stock location
- Vendor module with contact information, parts purchased, purchasing history
- User editable field names
- Purchasing solution which allows the creation of requisitions, PO's and receiving of parts and assets. MMX can also pass the requisition to your existing Purchasing system using web-services.
- E-mail work orders
- Data Import utility
- Multiple currency management
- Available in 26 Languages
- Budget vs. actual cost tracking
- Multi-site management
- Multi-cycle work order scheduling for increased efficiency*
- Mobile/Barcode Interface
- Proteus Alarm Interface to Building Automation System for automatic activation of work orders
- Audit trail for FDA 21CFR11 compliance or ISO-9000 requirements
- Service Request Module
- COBie - Building Information Exchange with BIM data
- 24/7 Support with customer support portal



*Multi-cycle work order scheduling allows you to schedule reoccurring tasks weekly, monthly or quarterly to ensure the right task is completed on the right time without any confusion.

Integration solutions

Mobile

Proteus Mobile transfers PM/DM work orders from Proteus MMX to smartphones and handhelds.

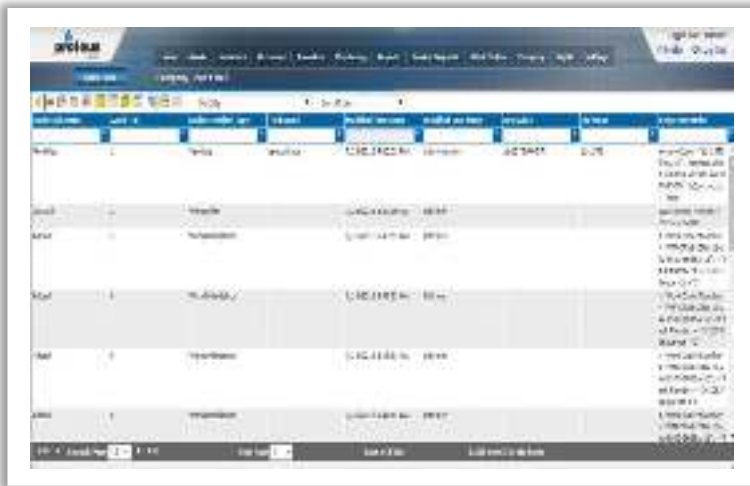
This allows users to:

- Scan equipment to select work orders
- Scan QR and barcodes
- Receive work orders on a mobile device
- Create new work orders on the job
- Update labor hours and parts quantities used
- Update existing PM/DM work orders
- View history



Audit Trail

- Audit trail not only allows for FDA validation, it also supports USDA validation banking regulatory requirements
- Provides accurate, date and time-stamped documentation to support ISO Certification, FDA 21 CFR Part 11 validation, and JCAHO accreditation.
- Helps companies meet the record keeping requirements of GMP and the strict standards and regulations of HIPAA.
- Tracks changes and updates made to work orders and other files.



Proteus Alarm Interface (PAI)

Proteus Alarm Interface provides continuous alarm monitoring via a direct interface to most Building Automation Systems (BAS) that support the BACnet® standard.

- PAI automatically issues work orders based on alarms, events, or equipment runtimes.
- Work orders may be sent via e-mail, printer, or sent directly to a technician's mobile device, informing them of alarm status and actions.

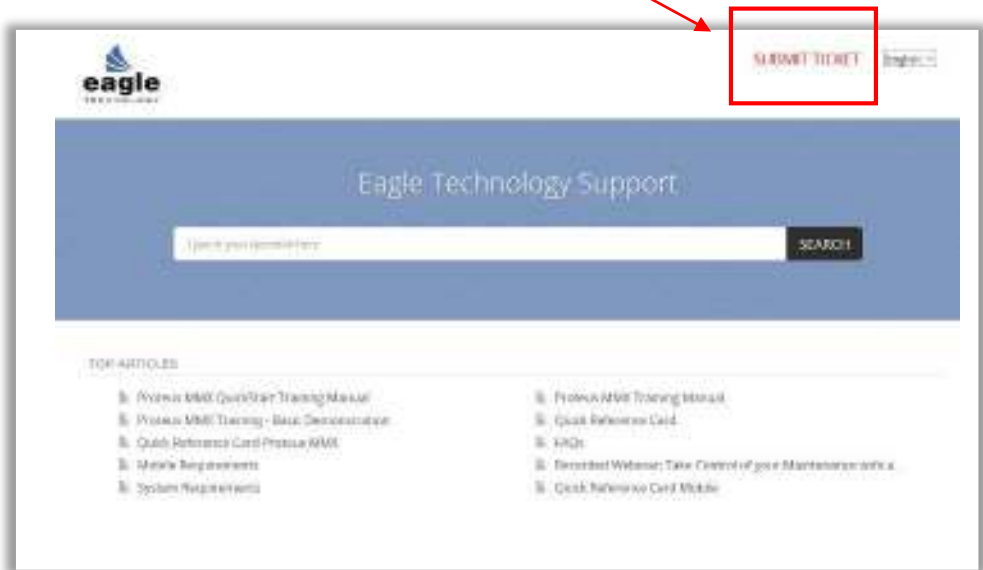


Integration solutions

24/7 Support

Interactive help desk dedicated to ongoing Proteus MMX support

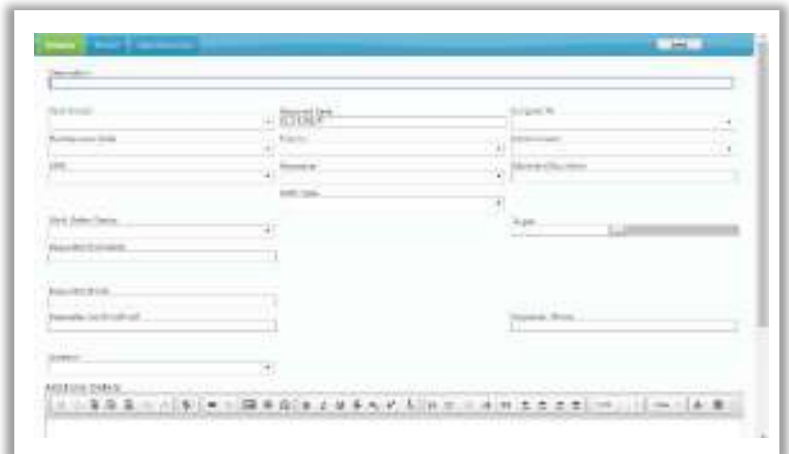
- Toll free support
- E-mail support
- Live Chat
- FAQ's
- Training videos
- Live Chat
- Training manual
- QuickStart manual - Recording webinar
- **Ticket submission**



Service Request

Web-based service request module that allows remote users to submit service requests via web browser

- Streamlines requests for service and repairs
- Accepted service requests automatically become work orders
- Accepted work orders can automatically be sent via email or mobile phone to a technician



Security and Standards Compliance

The management of Eagle Technology and its Board of Directors is committed to developing and maintain formal, documented, and approved information security policies and procedures that will encompass information values, information protection, and an overall organizational commitment to meet INFOSEC/IEC 27001, NIST SP 800-53, HIPAA Standards, PCI DDS V2.0 and AUP V5.0 Standards. These standards meet the requirements of FDA, USDA and other governing body standards for data security.

The objective of this policy is to provide direction and support to management for information security in accordance with business requirements and relevant laws and regulations. The policy covers Eagle Technology, Inc. (Eagle) data as well as the data of Eagle's Cloud/Web clients. In support of this requirement, Eagle has designated a Chief Security Officer, whose responsibilities will include a review of procedures and processes associated with the security of aforementioned data.



Product Incorporated

User ID and password management. With roles assigned in Proteus MMX, a user's access can be limited; for instance, a user can be allowed to view the parts under inventory but not have access to view the cost of those parts.

Proteus MMX Audit Trail maintains a comprehensive history of all user actions such as record modifications, additions, and deletions along with the date and time of each action and name of the user who performed the action.

Professional Services

Implementation

We don't only sell you a tool, we take the time to get to know you, your organization, and your needs. We help define "CMMS" success for you. After the sale, Eagle's "Start to Finish" implementation service ensures timely installation and helps you get up and running quickly with your new software.



Technical Support

In order to get the most value from your CMMS/EAM investment, Eagle offers, allowing you to continuously upgrade to the latest Eagle Solutions while keeping your costs price lock.

- Three and five year price lock options
- E-mail, and web-based technical support portal
- Release upgrades
- Data conversion (if necessary)

Project Management/Consulting Services

Eagle's personnel are available to collaborate and work directly with your project team to determine success outcomes through strategic analysis. Proteus MMX has a tremendous amount of flexibility and needs to be meshed with the data your organization requires/desires against processes which align to your working environment. Many times this includes change management. Eagle can help plan and update the overall program schedule and evaluate the status and progress of all ongoing activities.

A Project Manager/Consultant will oversee the execution of your project's scope, quality, time and cost. Qualified personnel are assigned to perform monitoring and witnessing of critical inspections, tests, installations, and operations ensuring a quality implementation with successful processes and data tied to Proteus MMX.

Schedule your guided demonstration today

Contact Us

Not sure if Proteus MMX is for you?
One of our Proteus experts will gladly advise you on the best setup and use for your company's unique needs and compliance requirements.



1-800-388-3268
+1-262-241-3845

About us

For over 30 years, Eagle Technology has been developing Enterprise Asset Management (EAM) and Computerized Maintenance Management Systems (CMMS) that is customizable to meet customer demands.

Users in 34 countries use our products to manage their assets, preventative maintenance, and supplier quality while maintaining standards compliance.

Eagle Technology has been in business since 1987, our team of professionals will be available to you, providing on-going support, training and consultation services, making sure you get the most out of your investment.

Proteus MMX System Requirements

Database Support

Microsoft SQL Server 2012 or higher

Operating System Support (Web Server)

Windows Server 2012 (64 bit) or higher

Web Servers Supported

Internet Information Services (IIS) v8 or higher

Browser Support

Microsoft Internet Explorer 11 or higher
Google Chrome

Server Hardware Recommendations

6 gigabytes or better of available memory (minimum)
2.0 GHz or higher, multi-core processor environment

Client Hardware Recommendations

Windows 7 or 8.x or 10x
6 gigabytes or better of **available memory**
2.0 GHz or higher, multi-core processor environment
Video card capable of rendering a minimum resolution of 1280 x 1024

Network

Minimum of 10 MBPS throughput recommended

Email Us

Free Demo

Webinar

Website